



Production 101

RealGreen Mobile

Presenters



David Cimbalnik

Mobile Product Owner
WorkWave



Brian Leto

Technical Product Manager
Green Lawn Fertilizing

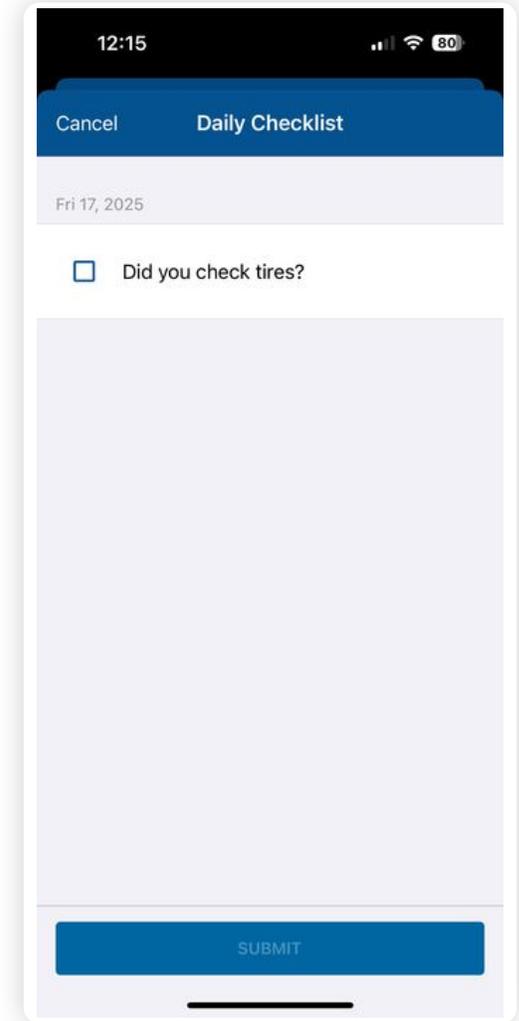
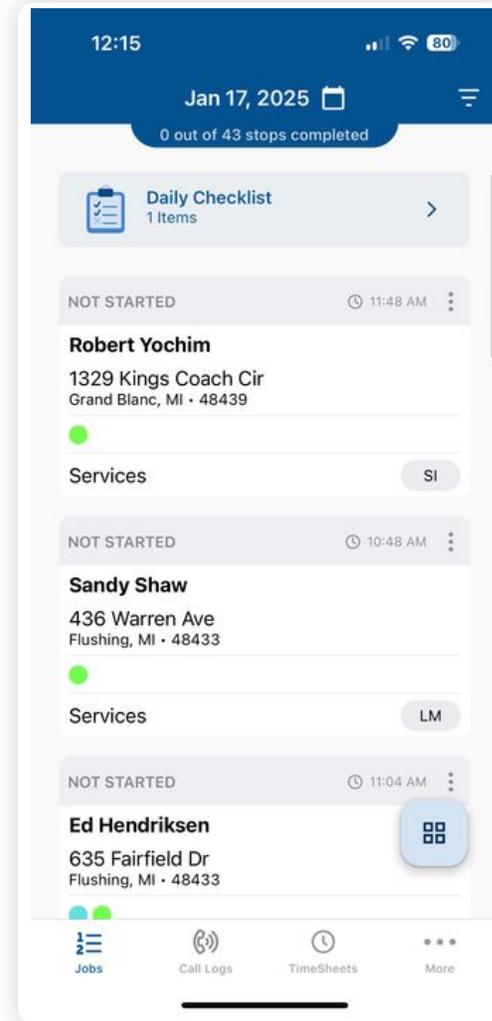
Production Workflow & Features

What's Available in RGM 2.0 Now?

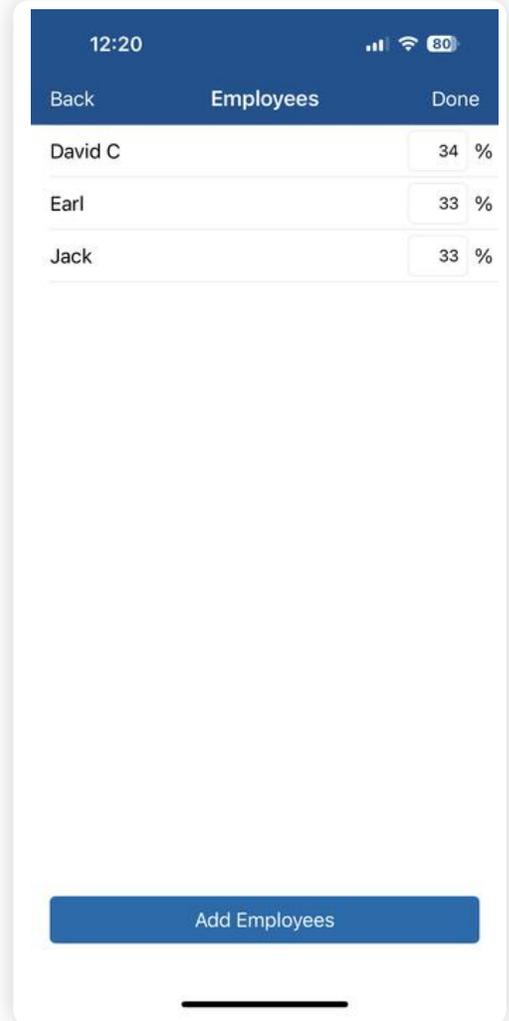
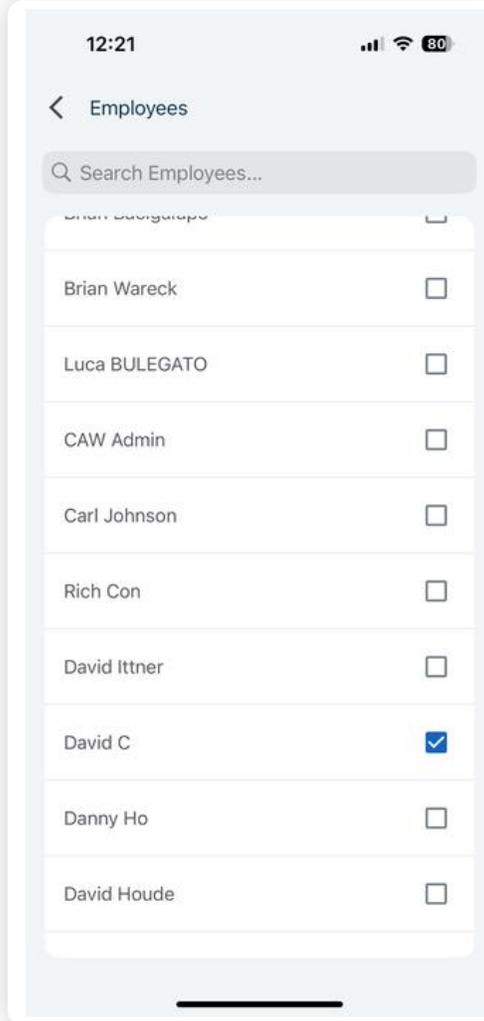
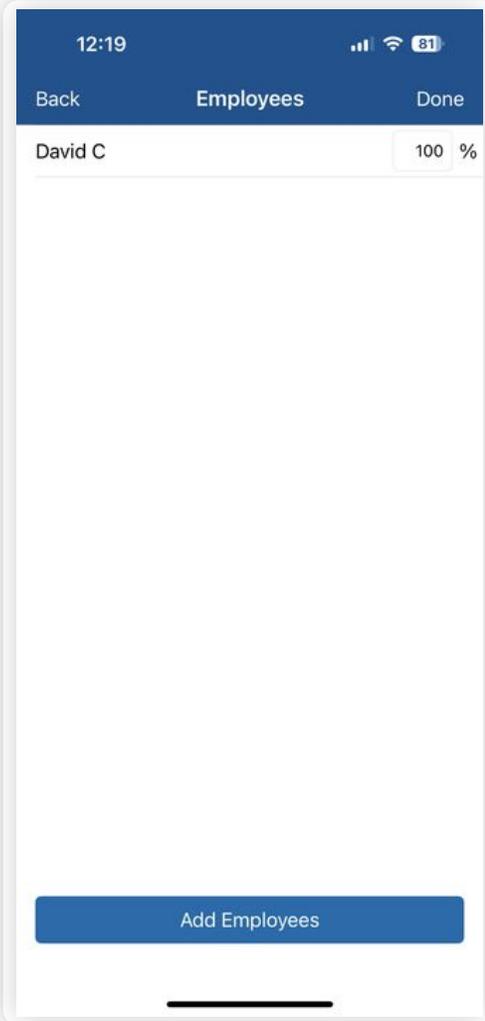
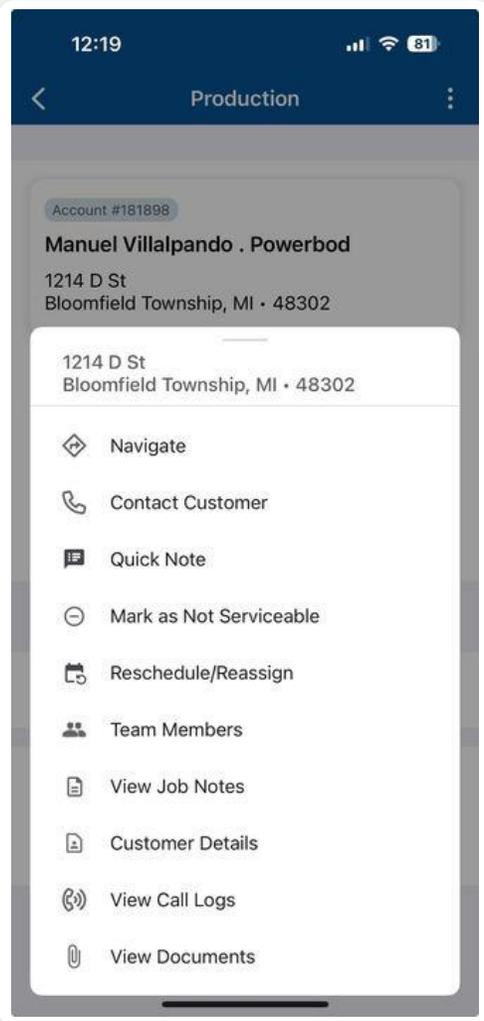
- View and modify schedule/route
- Timekeeping
- Non-work order production
- Balance Timers
- Access to customer details
- Manage call logs
- Live truck tracking
- Job location verification and geocoding
- Produce a Job
- Process payments
- Associate services
- Ability to manage team/crew members
- Ability to add a customer
- Customer search
- Ability to add programs & special jobs
- Set up auto pay
- Ability to manage programs & estimates
- Service Search

Daily Checklist

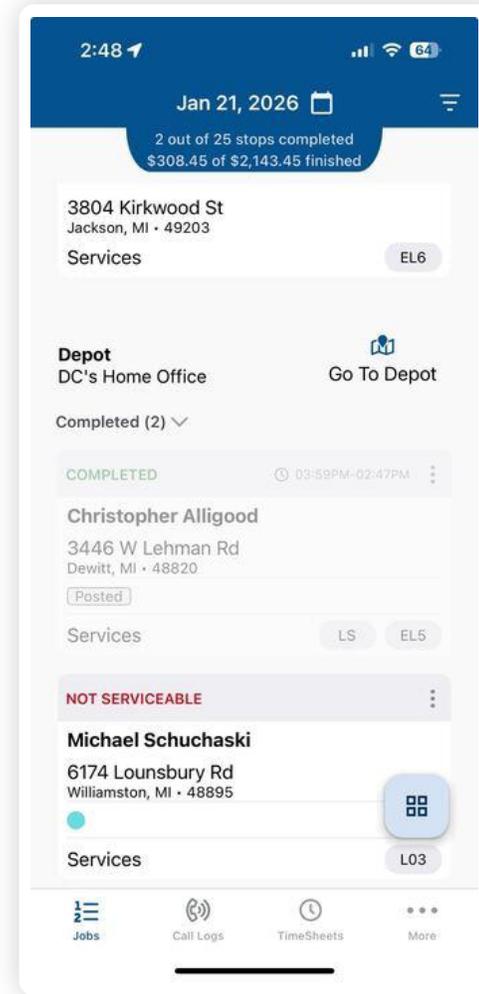
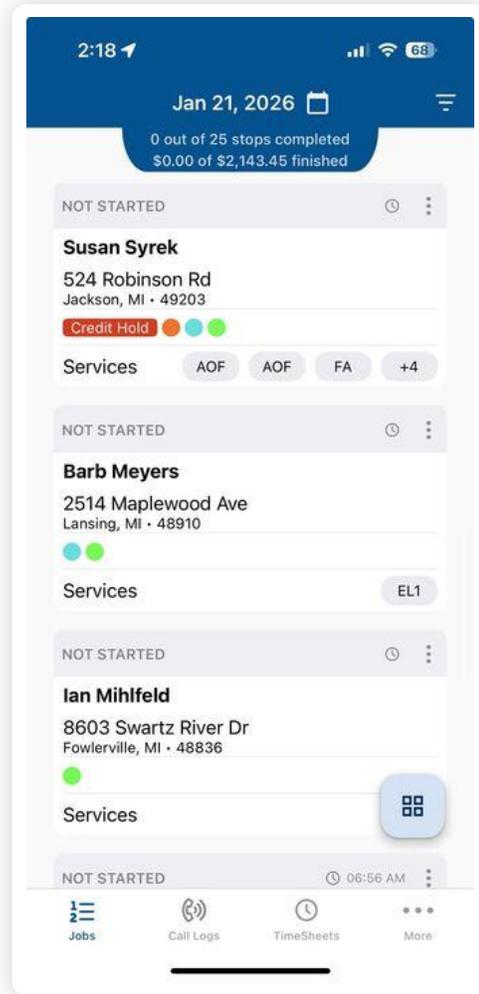
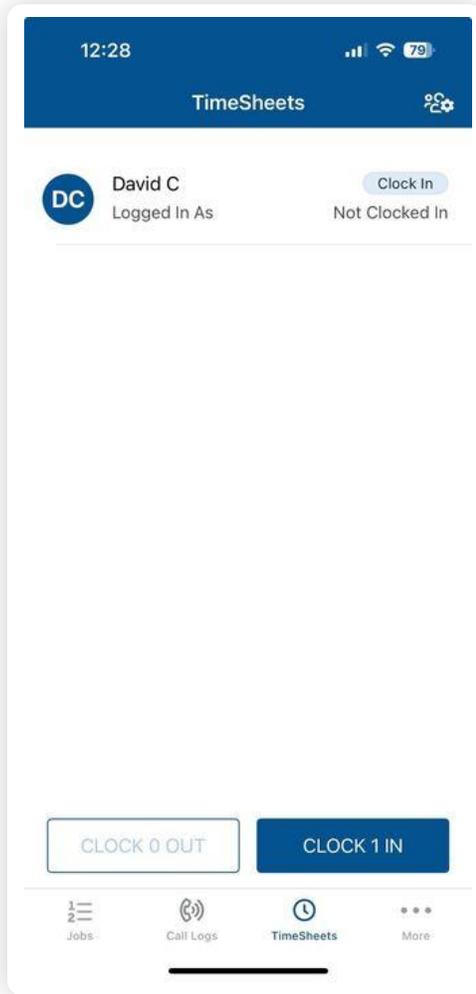
The Daily Checklist is a predetermined set of questions the tech can use to ensure they have what they need and are ready to tackle the day ahead.



Setup and Manage Crew

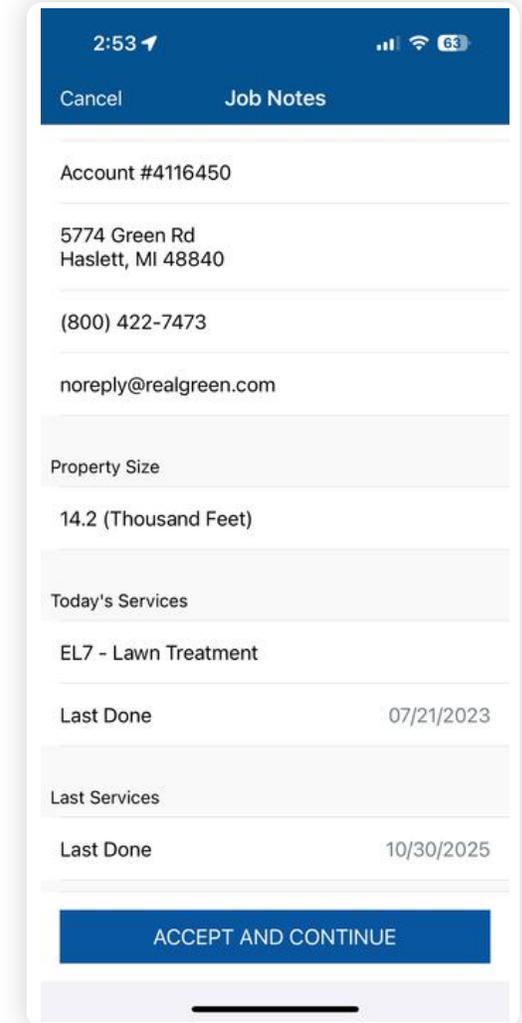
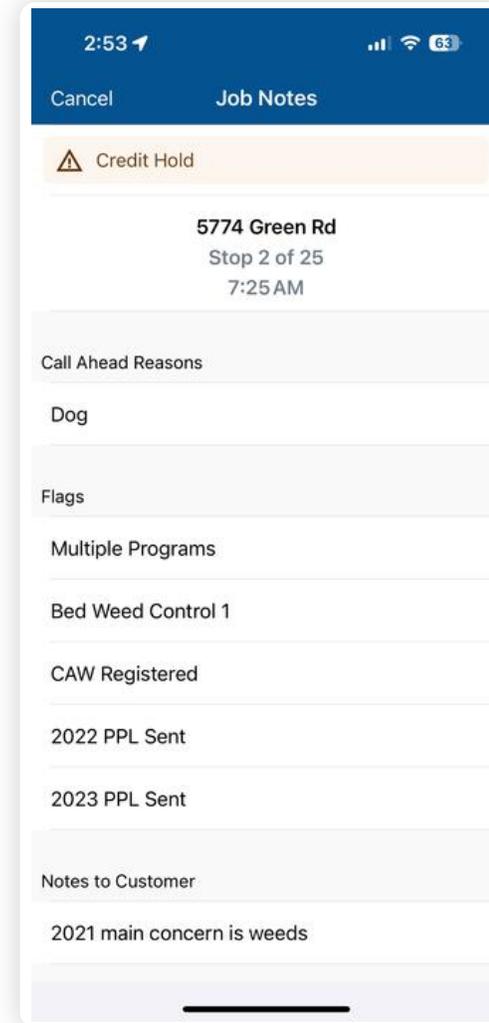
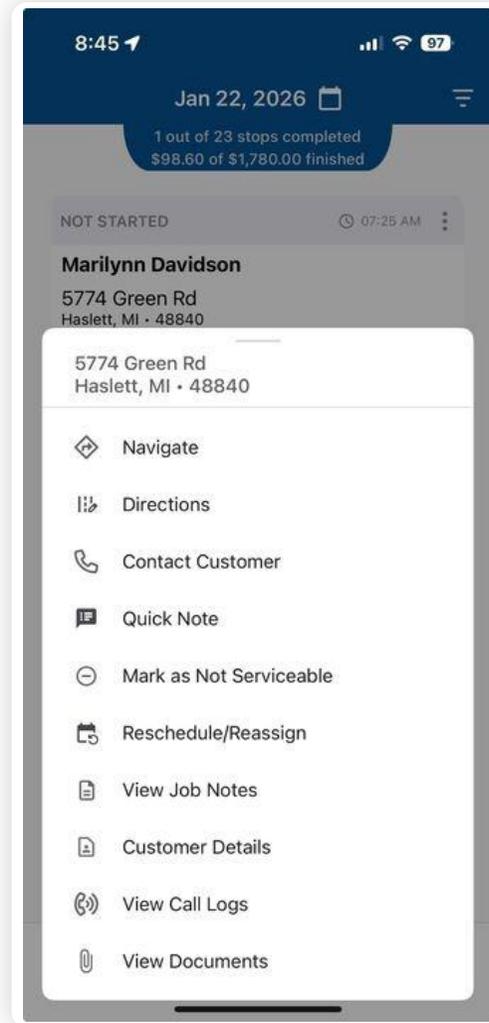


Clock in, Route List and Filter



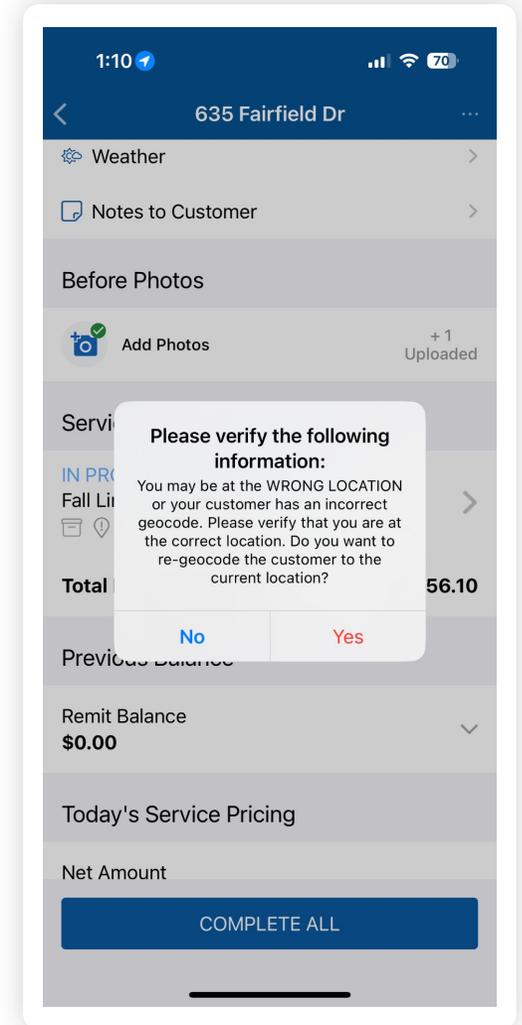
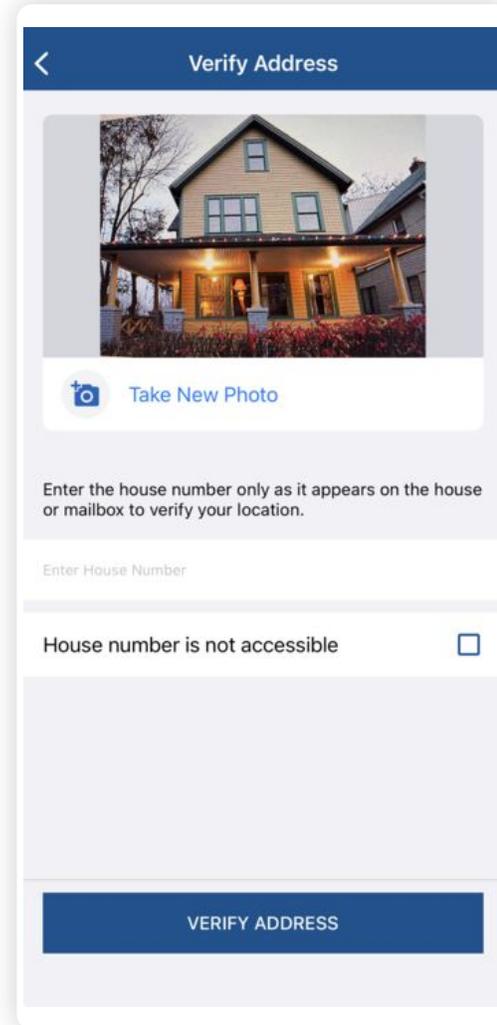
Job Notes Preview

- Preview job details
- Launch navigation and driving directions
- Contact customer
- Mark as not serviceable
- View job notes/customer details
- View documents associated with job



Stop Location Verification

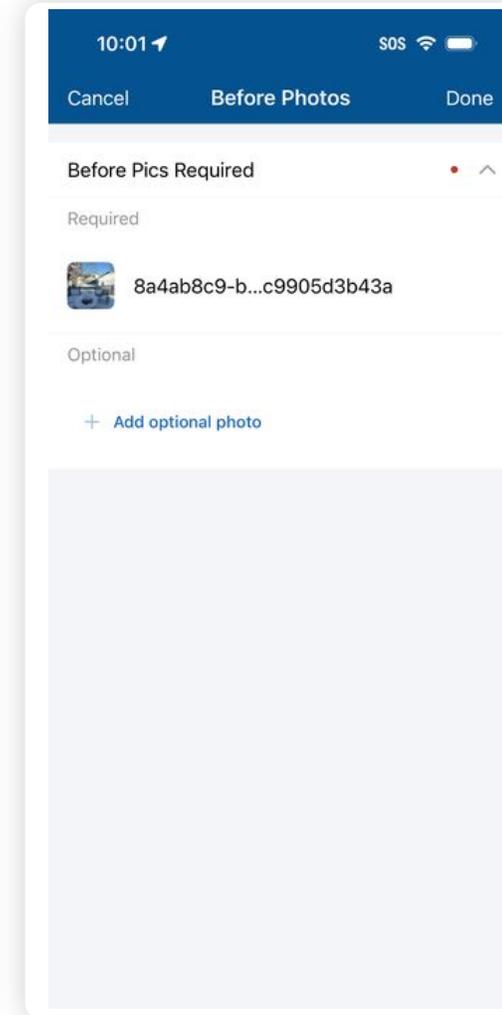
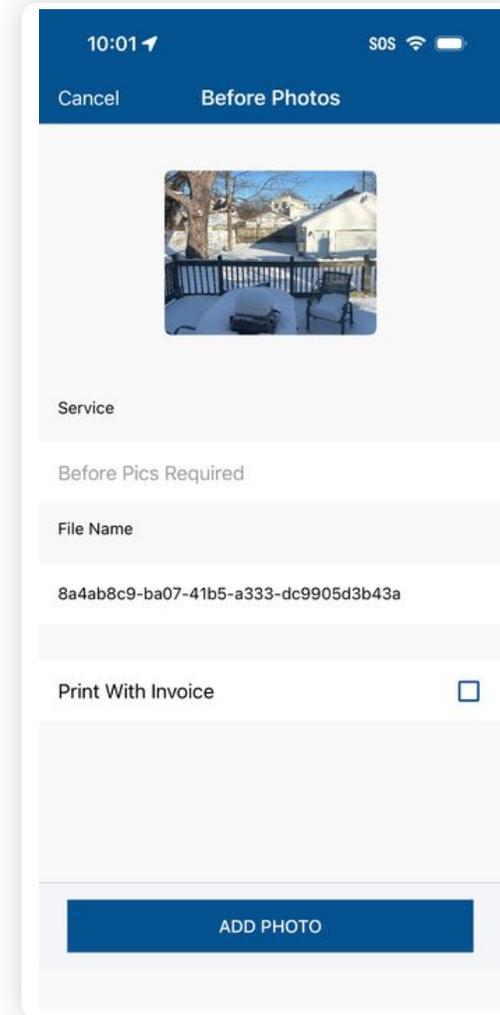
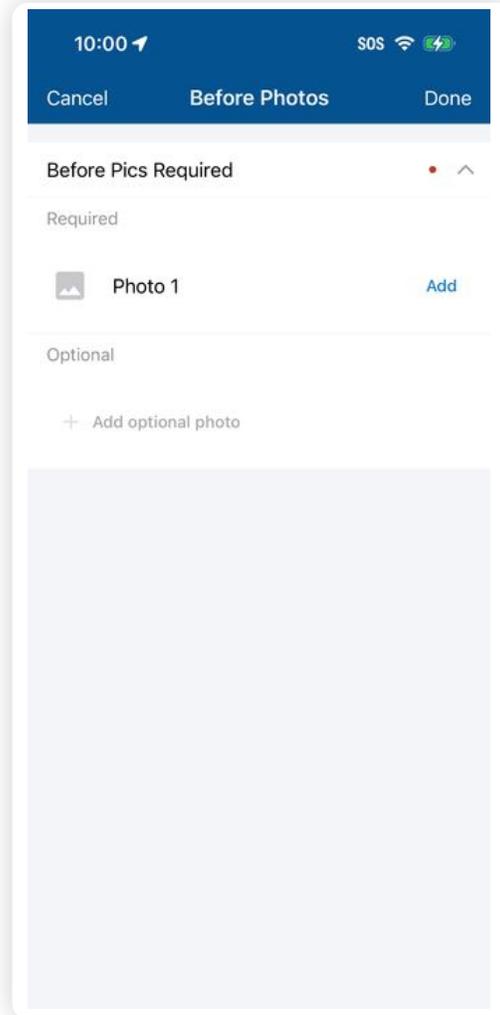
Techs can be required to verify their location when starting a service.



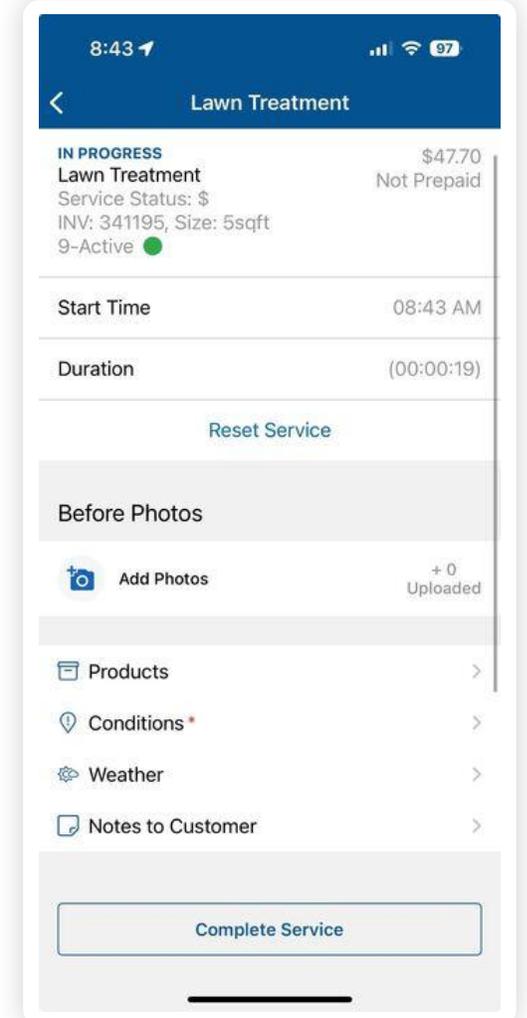
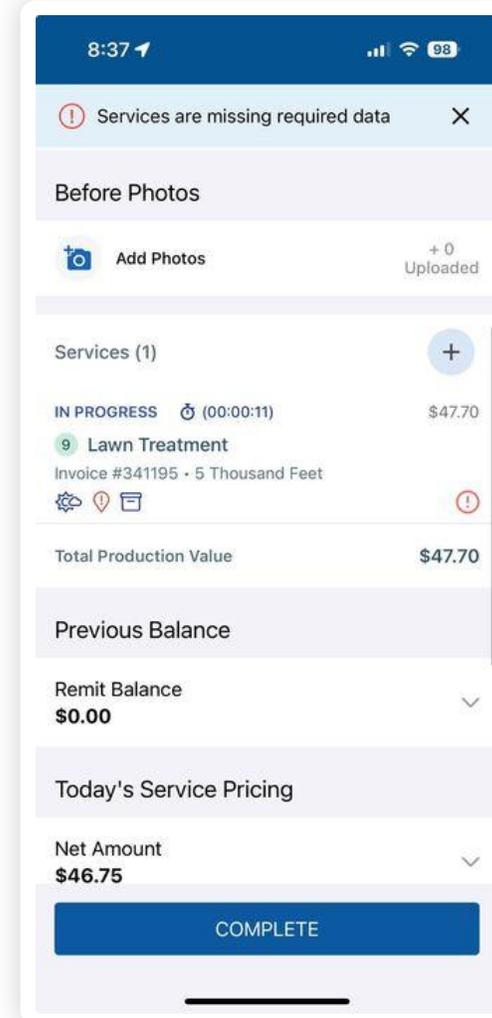
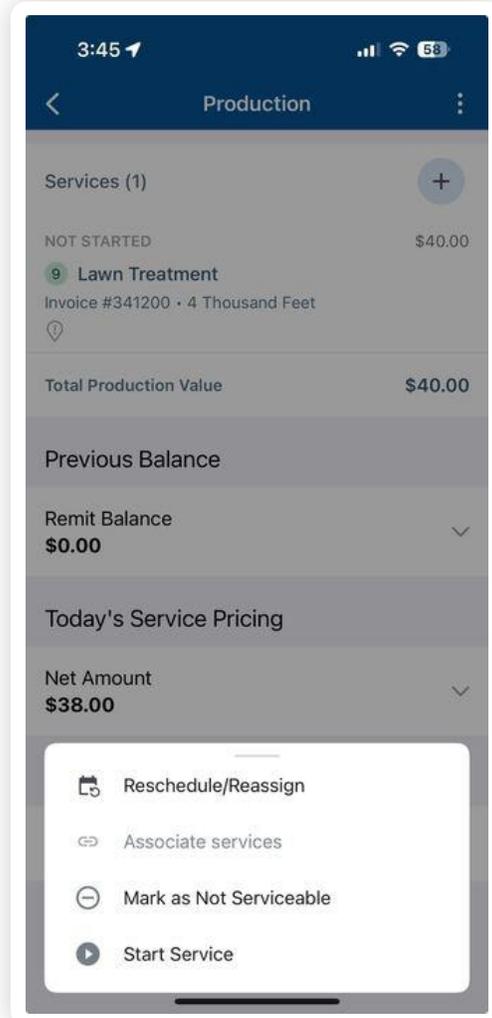
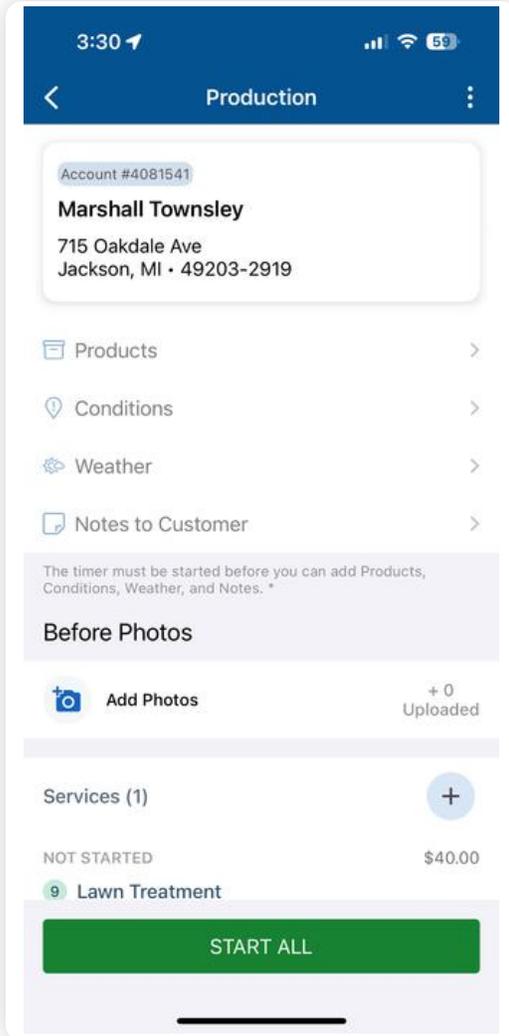
Before and After Service Photos

Before and After photos can be added to an overall job or individual service.

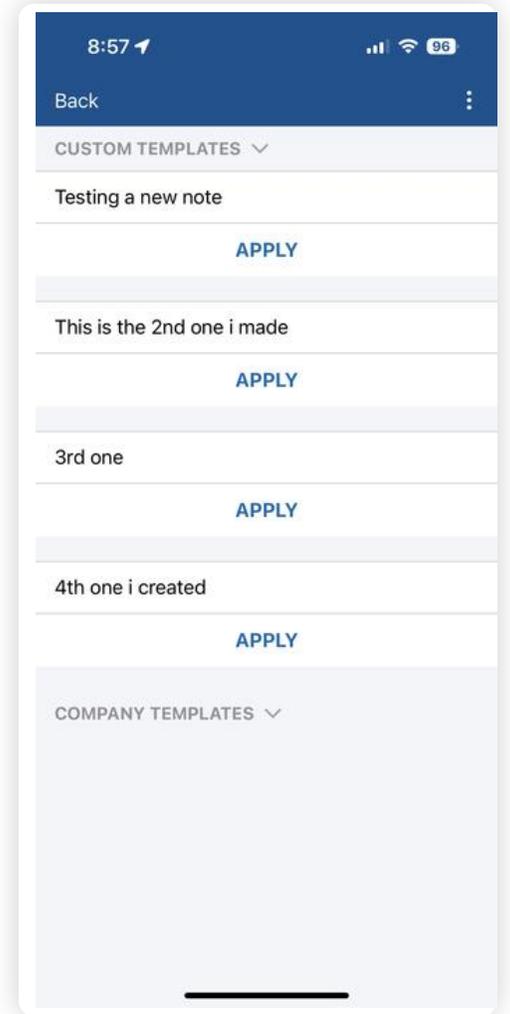
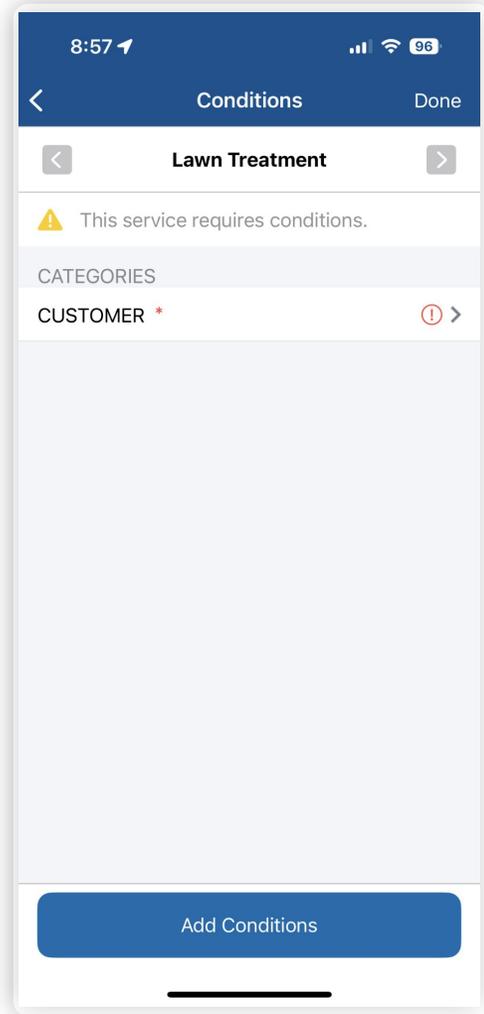
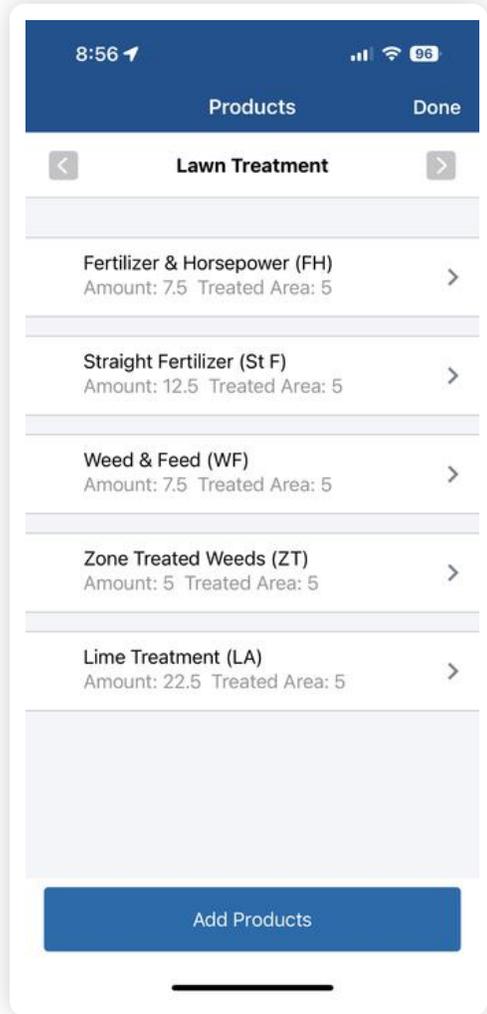
If required, the user will be forced to take a before photo upon starting any service.



Production Entry - Job Screen

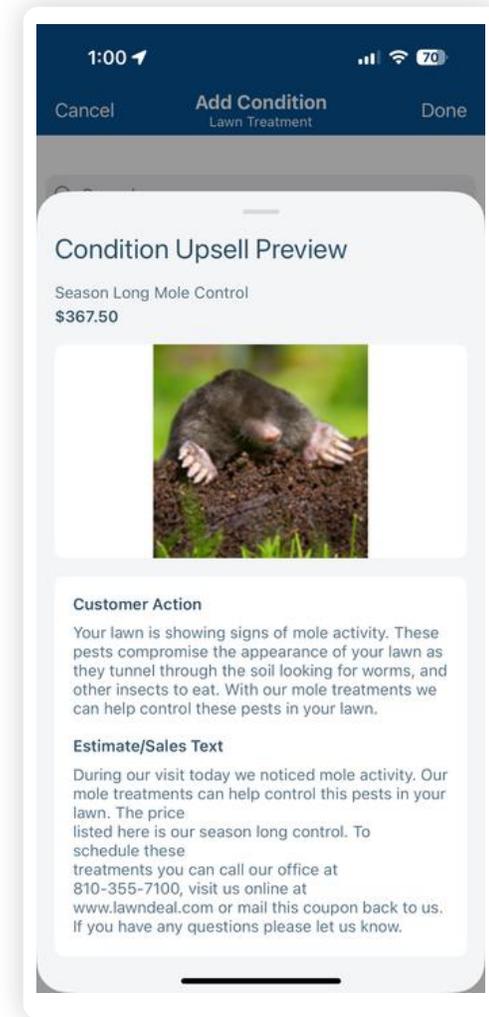
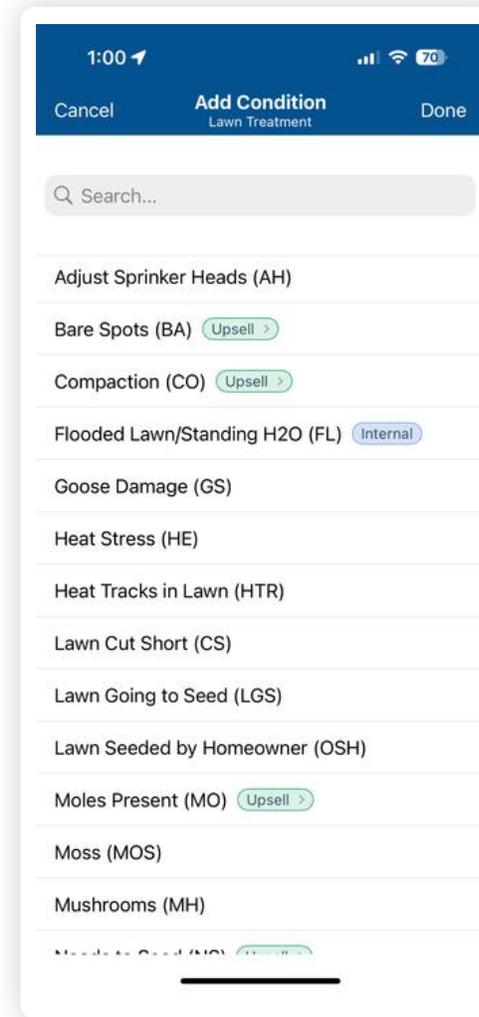
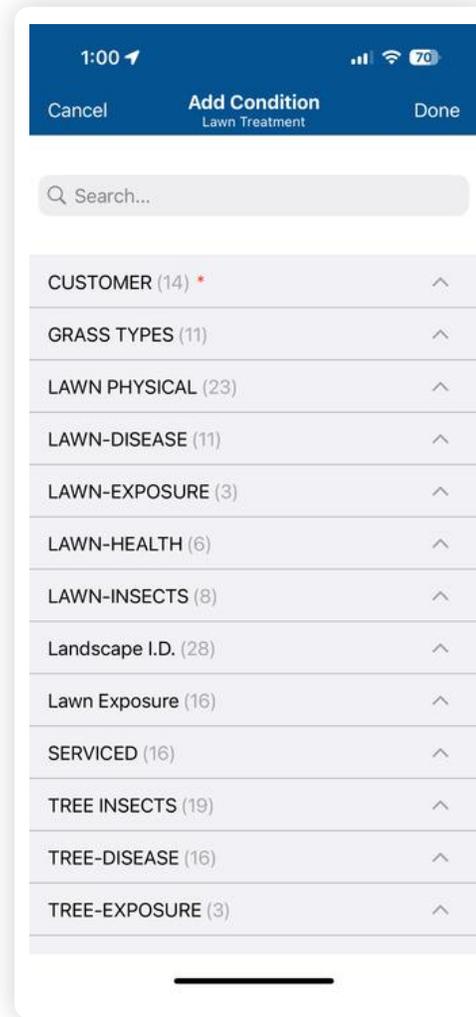


Products, Conditions, Weather and Job Notes



Continued – Condition Codes

- Required categories can be configured in Service Assistant*
- Tapping on the green “Upsell >” chip will open the preview



View Service History from Customer Details

9:33 📶 📶 93

< Account #4175784 ⋮

Greg Mears 9 - Active ▾

710 S Wisner St
Jackson, MI • 49203-1578

4 Thousand Feet

800-422-7478

Customer Info Navigate

Remit Balance of \$0.00 See more

2026 ▾ +

- 9 Lawn Care Program** \$266.00
Assigned to: Dave C
SSSSSY • PP
- 9 Liquid Aeration** \$96.00
Assigned to:
SY • PP
- 9 Grub Protection** \$56.00
Assigned to:

Flags Invoice Note Call Logs Documents

9:33 📶 📶 93

Close 710 S Wisner St

Re-Geocode Copy to Clipboard Dir

Flags Invoice Note Call Logs Documents

Payment AutoPay Inventory History

Quick Note

Call Ahead: Call Ahead >

Route: T01 >

Source: Bressers Directory >

Discount: >

Property Type: Residential

Payment Type: Regular

Since Date: 01/18/2023

9:34 📶 📶 93

< Treatment History

Season: 2026 ▾ Total Services: 7

EL1
Lawn Treatment
3/22/2023

SLA
Liquid Aeration - Spring
4/27/2023

EL2
Lawn Treatment
5/16/2023

EL3
Lawn Treatment
6/14/2023

ME
Grub Protection
7/10/2023

EL4
Lawn Treatment
7/20/2023

EL5
Lawn Treatment
8/15/2023

9:34 📶 📶 93

< Treatment History Details

Lawn Treatment
Lawn Care Program : EL1
Invoice #325772

Done Date 03/22/2023

Start/End Time 9:37 AM - 9:51 AM

Greg Mears
710 S Wisner St
Jackson, MI • 49203-1578

Size 4

Products

- St F : Straight Fertilizer
- Product Rate: 2.5
- Method of application: Spreader
- Equipment rate: 3.00
- Treated Area: 4.00 Thousand Feet
- Amount applied: 12.00 Pounds

9:34 📶 📶 93

< Treatment History Details

Equipment Rate: 3.00

- Treated Area: 4.00 Thousand Feet
- Amount applied: 12.00 Pounds

Conditions

- Zoysia Grass : ZG
- Weeds Too Early To Treat : WTE
- Old Insect Damage : OID
- Aeration Needed : UAE
- Spoke to Mr. : MR

Weather

- Temperature : 41
- Wind out of the SE at 11 mph

Notes to Customer

The granular turf builder today will help the lawn come out of its dormant state and provide the lawn what it needs to improve in color and thickness. It is too early to treat weeds but they will be controlled with the next visit. I left the information about the aeration to help with the root growth of the lawn. This will open up the soil and allow the roots to expand.

Crew Members

Ryan Faber

Collect Payment/Auto Pay Setup

9:30 88

Close 9480 Warner Rd

Re-Geocode Copy to Clipboard Dir

Flags Invoice Note Call Logs Documents

Payment AutoPay Inventory History

Quick Note

Call Ahead: >

Route: T04 >

Source: Bressers Directory >

Discount: AP >

Property Type: Residential

Payment Type: Regular

Since Date: 03/17/2018

9:30 88

Payment

Card Check Cash

Payment Type *
American Express (AX)

Amount *
\$0.00

Pay \$0.00

9:30 88

Enroll in Autopay

Pick programs to enroll in Autopay

All

Lawn Care Program

Liquid Aeration

Liquid Aeration

Set customer billing type to Credit Card

Continue

9:30 88

Enroll in Autopay

Payment Method
Credit Card

Cardholder Name
Carol Babcock

Card Number
Enter Card #

CVV Code
CVV

Expiration Month and Year
Expiration Month
Expiration Year

Service Address Other

House and Street
9480
Warner Rd

City
Haslett

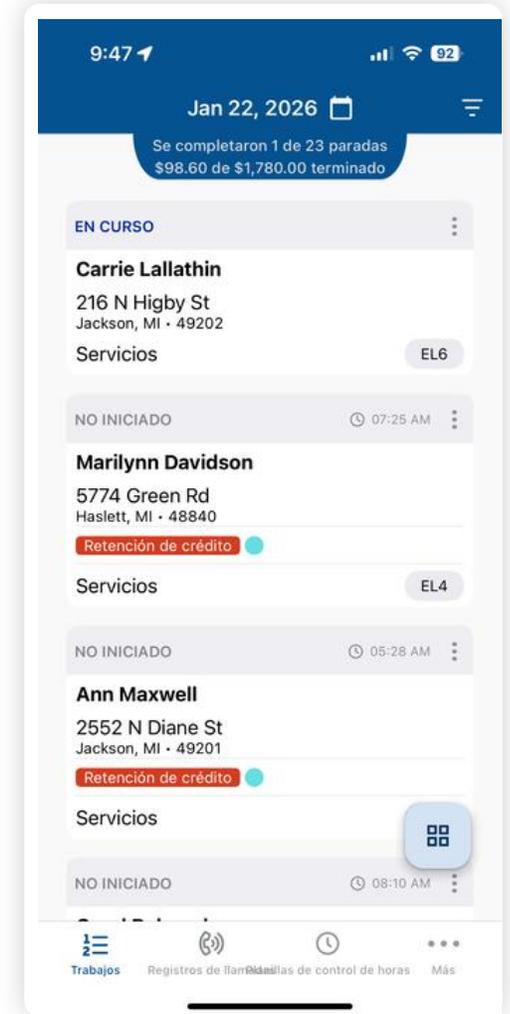
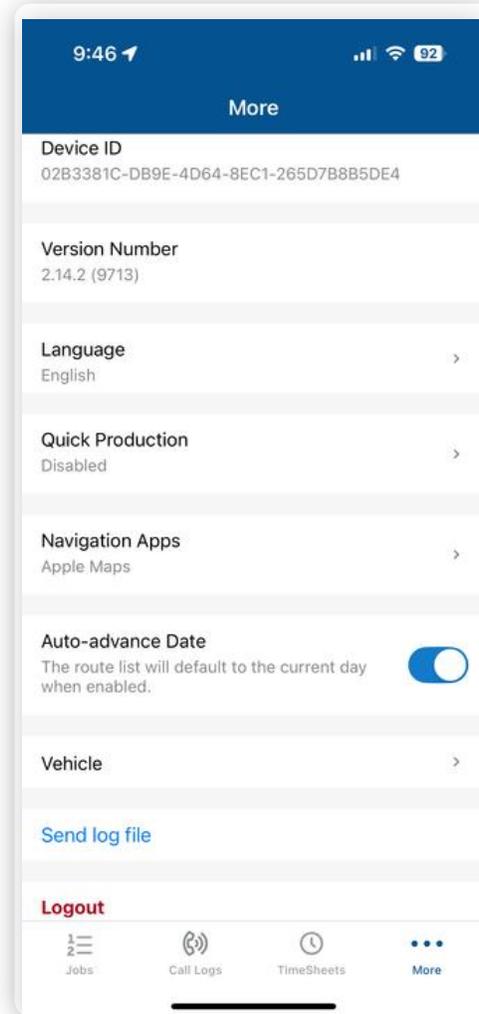
State
MI

Zip
488409236

Spanish Support and More

Technicians can toggle on English or Spanish to update the mobile language.

Note: This will not translate service or product names.



Moving from MobileLive to RealGreen Mobile

- Staggered Approach (2 Senior Techs at 6 branches)
- Weekly user feedback and production input auditing
- Utilize Support for working through concerns
- How to stay up to date with Feature Releases
 - Webinars
 - Emails

Why switch to RealGreen Mobile?

- Offline functionality
- Bug Fixes
- New Features



green lawn
FERTILIZING
Your local lawn care provider

Remaining Production Features

- Prepayment/discount workflow
- Work Orders
- Service/Bait Stations
- Emailing/Printing Estimates and Service Summary

Session Feedback

- Login to the Event Mobile App
- Add this session to your schedule
- Click Survey
- Give it a rating 1-5 stars

Join the WorkWave Mobile Inner Circle



Scan to explore prototypes, provide feedback, & shape the future

Questions?