



What's New and What's Coming

RG Mobile Product Team



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Product Owner



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Agenda

1. 2025 Releases
2. 2026 Roadmap
3. The Future of RG Mobile

Mobile Live End of Life

July 31st, 2026



What's New With RealGreen Mobile 2.0?



Offline Support

Working offline? No problem with RealGreen Mobile. Your techs won't lose work when they lose signal.



Increased Security

Built on the latest mobile framework, offers a more reliable data synchronization process. Tighter integration with Service Assistant includes user-defined mobile access.



Modern UI

Experience next-level workflows and an easy-to-use, modern interface.

Easily take your business anywhere – even offline!

Performance Report



Our update
from last year:
4 releases in
12 months



This year:
13 releases since
we last met



30
new features
added



Much more
to come!

2025 RealGreen Mobile Feature Summary



Scheduling & Route Management

- Bulk Actions:** Mass review job notes, reschedule, or reassign jobs (v2.8).
- Route Control:** Reorder jobs within a route and auto-advance to the current date (v2.12).
- Status Management:** Reset 'Not Serviceable' jobs to 'Not Started' (v2.9) and reopen completed jobs for editing (v2.10).
- Quick Actions:** Long-press menus to quickly reschedule, reassign, or start services (v2.14, v2.14.1).



Field Production & Operations

- Job Details:** Edit products, weather, conditions, and job notes after completion (v2.9).
- Time Tracking:** Mandatory clock-in before job access (v2.9), balance timers based on job size (v2.9), and enforced break lockout periods (v2.12).
- Reporting:** View and share Daily Overview reports (v2.8, v2.10) and track total daily production value on the job list (v2.13.1).
- Navigation:** Set default navigation apps, use geocode-only navigation, and access directions directly from customer screens (v2.10, v2.11, v2.12).



Sales & Customer Management

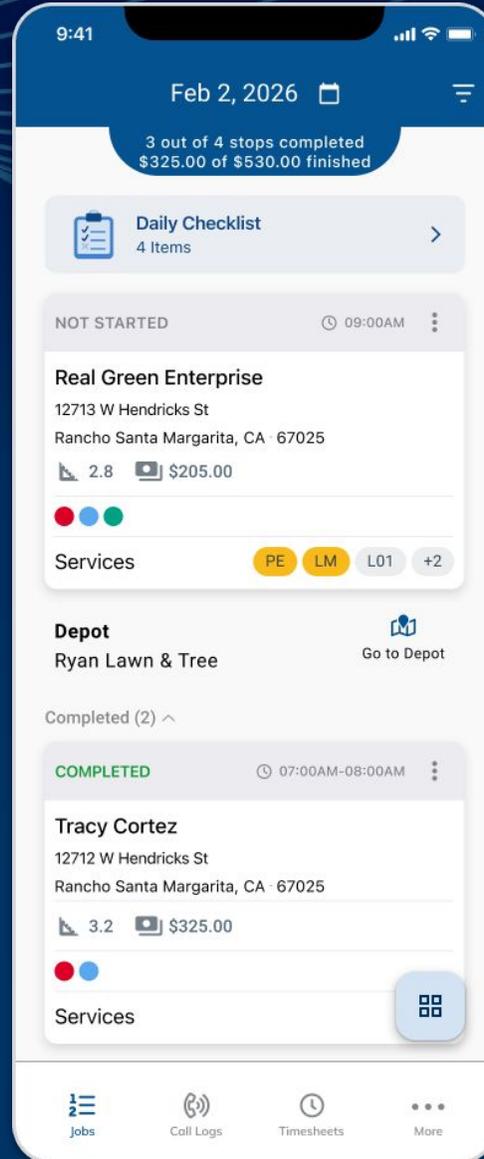
- Customer Acquisition:** Add new customers, edit statuses/names, and perform advanced filtered searches (proximity, flags, account type) (v2.9, v2.10).
- Estimates & Upsells:** Auto-generate estimates from upsell conditions; get alerts for duplicate upsells (v2.12, v2.13).
- Payments:** Enroll customers in Autopay (v2.11) and process card, check, or cash payments in the field (v2.14).
- Programs/Services:** Add programs/special jobs, update eligible scheduling days, and recalculate pricing when job size changes (v2.11, v2.14.1).



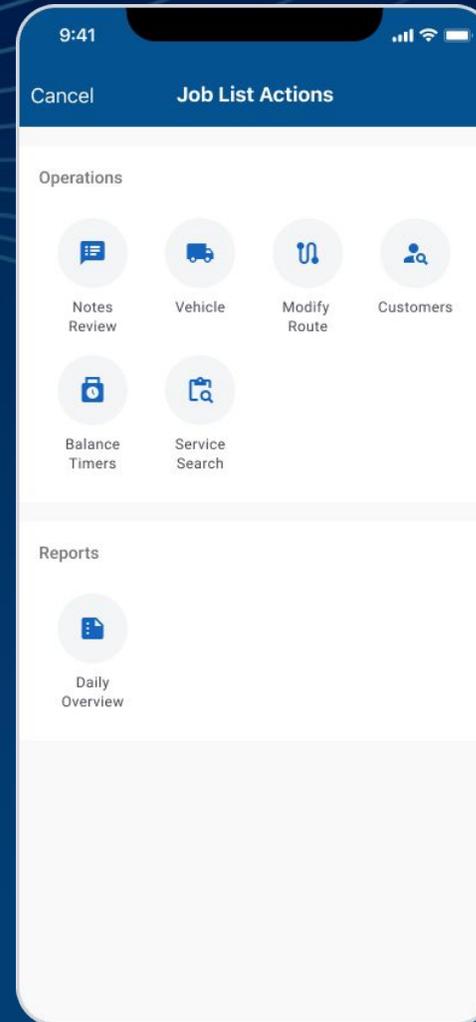
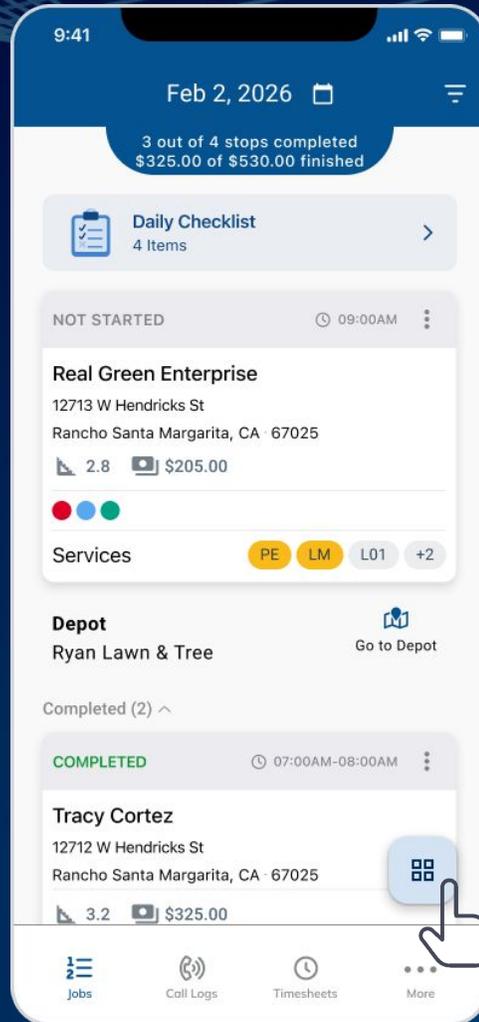
Communication & Data Accuracy

- Automated Logs:** Auto-create call logs for 'Not Serviceable' status changes or when adding estimates (v2.10.1, v2.12).
- Messaging:** Contact customers via their preferred phone number directly from the app (v2.13).
- UI Enhancements:** New labels for 'Posted' jobs to prevent accidental edits (v2.10.1) and support for localized currency symbols (v2.12).

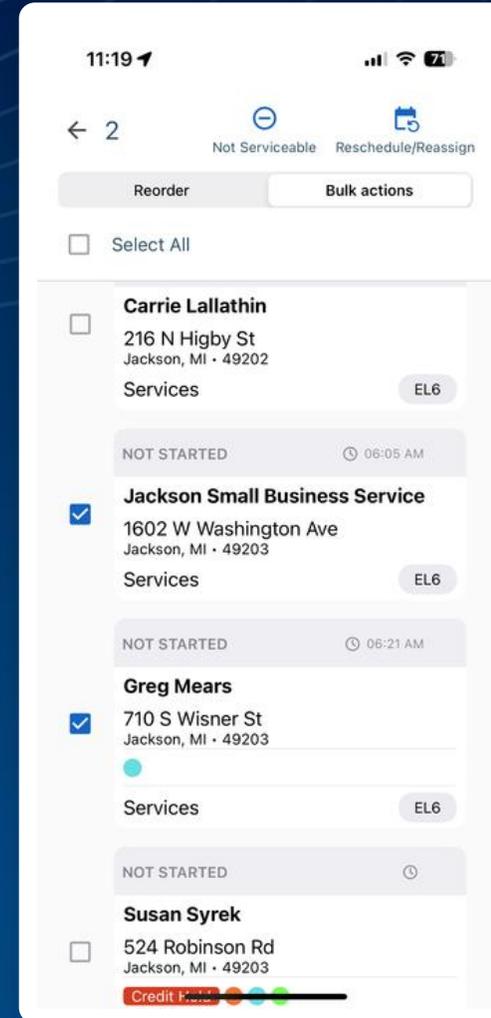
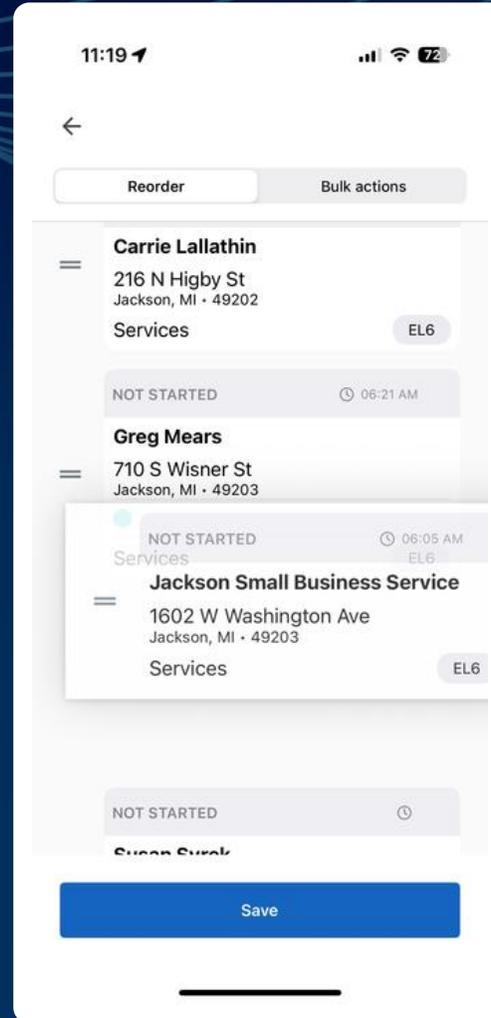
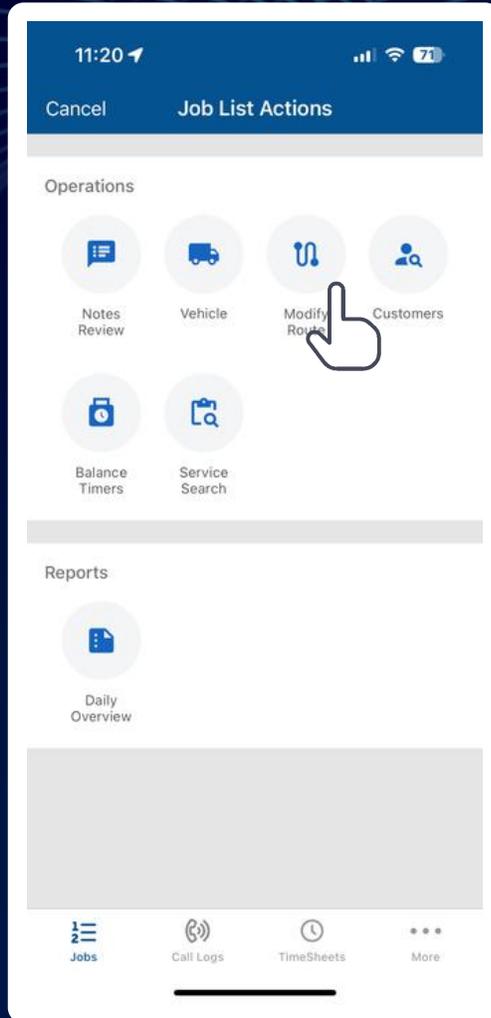
Job List Enhancements



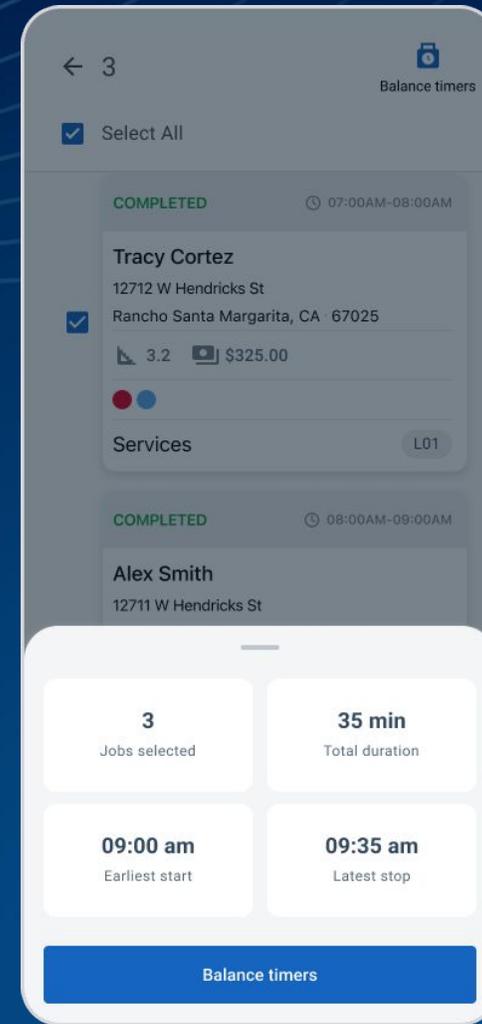
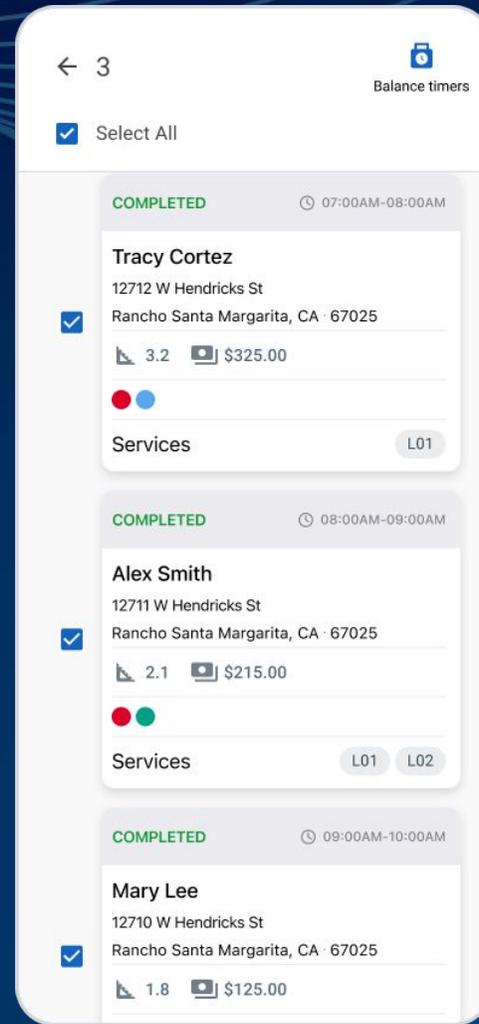
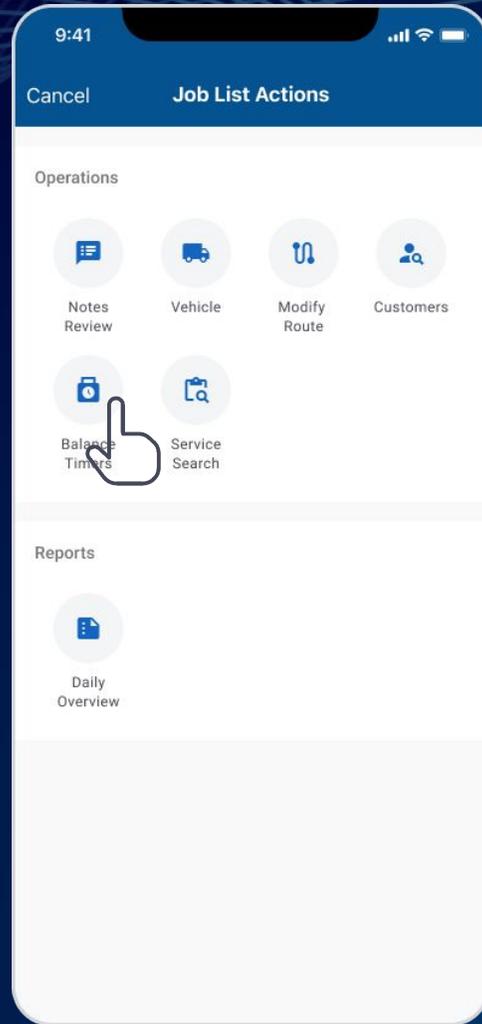
Job List Actions



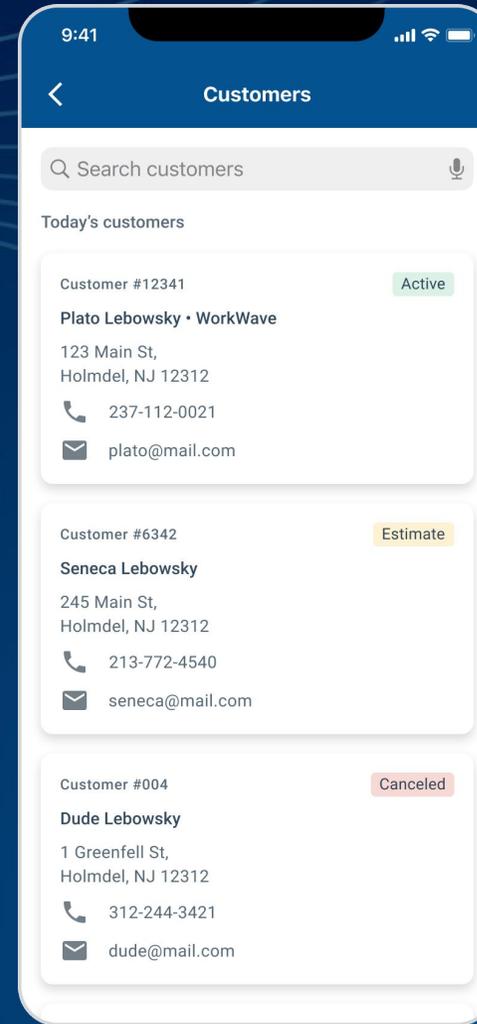
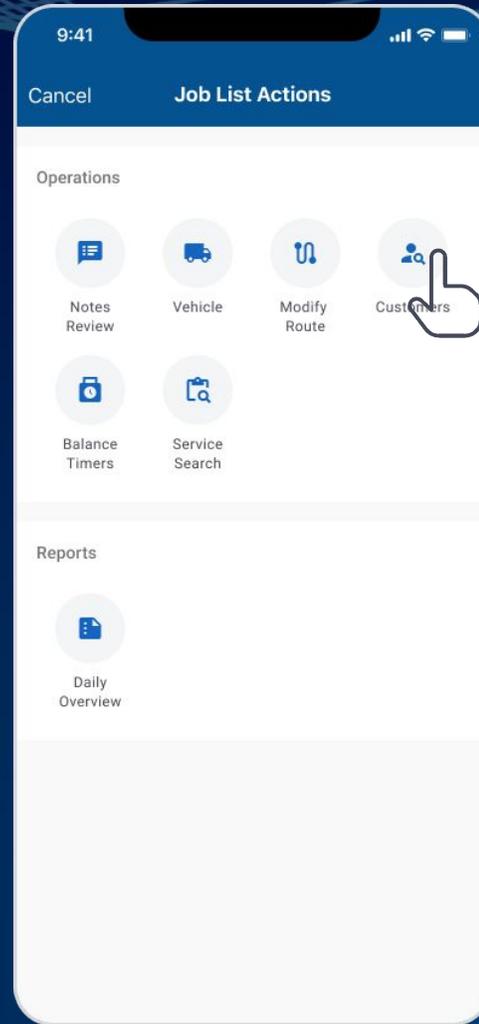
Modify Route



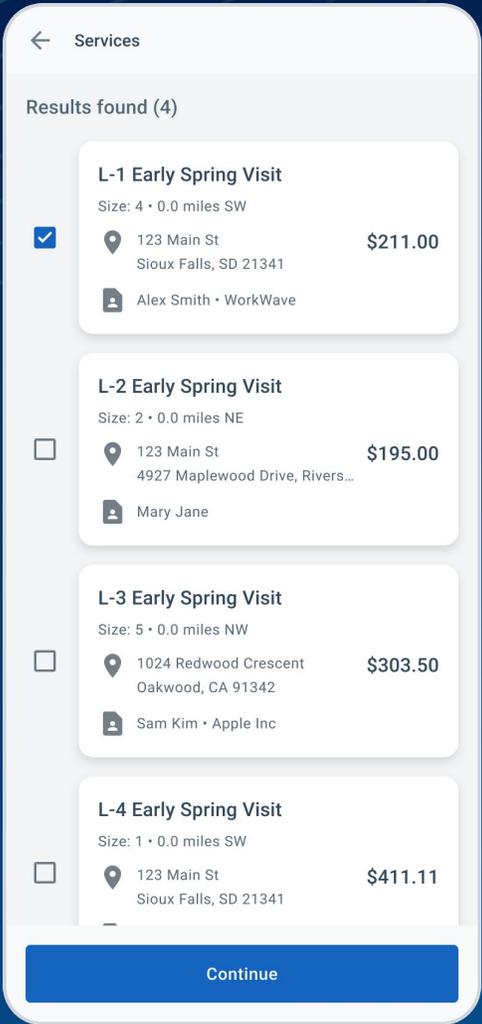
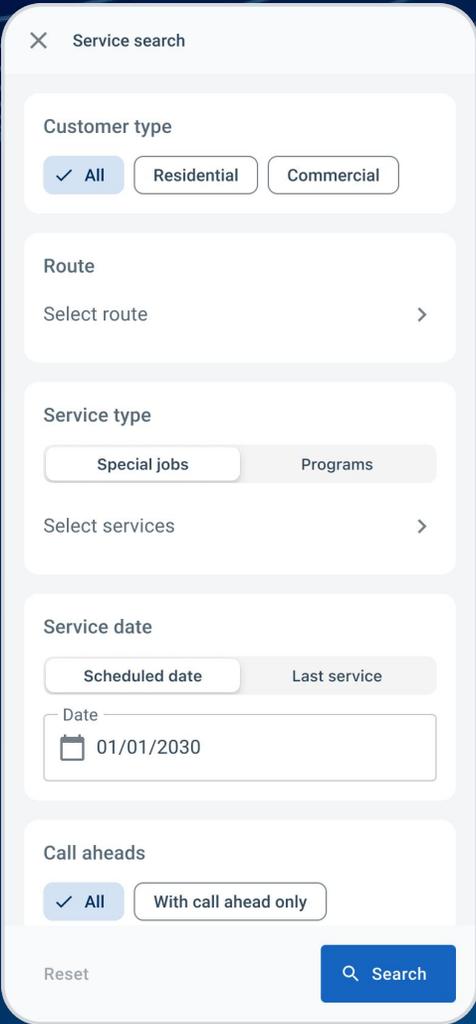
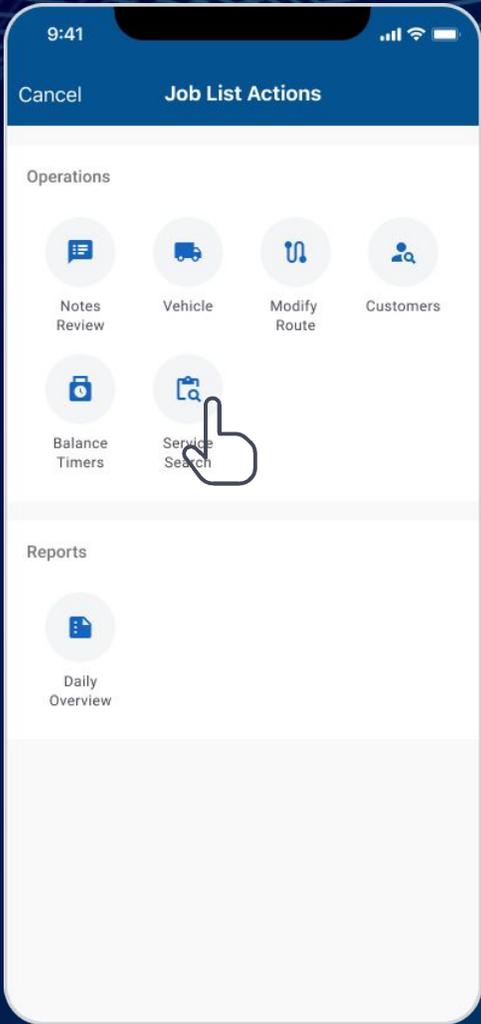
Balance Timer



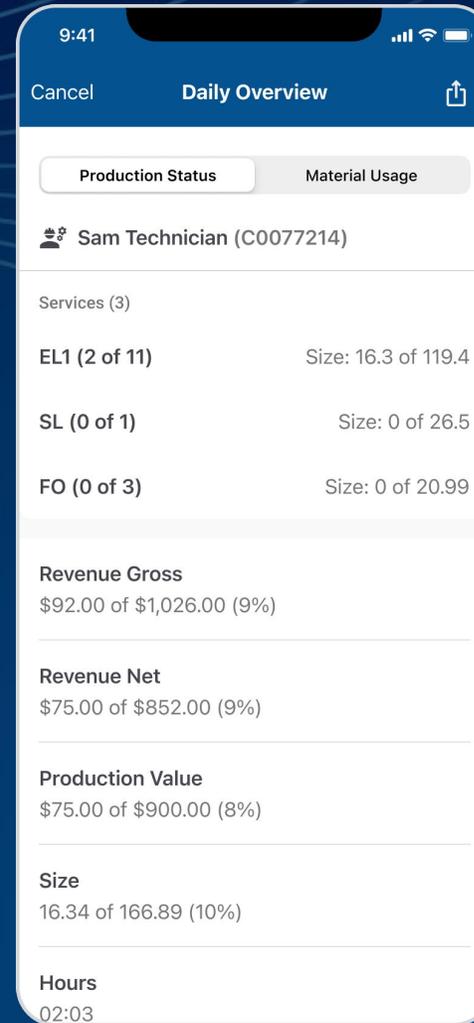
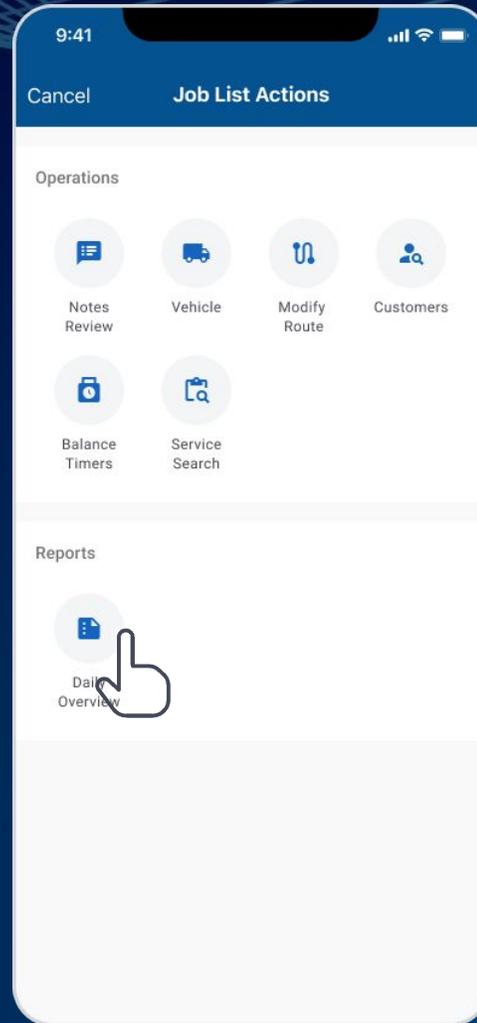
Customer Search



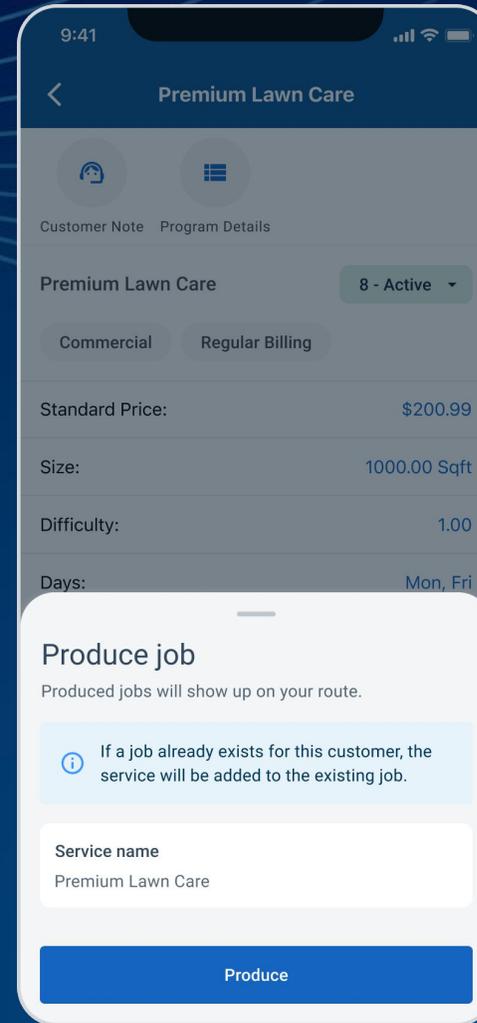
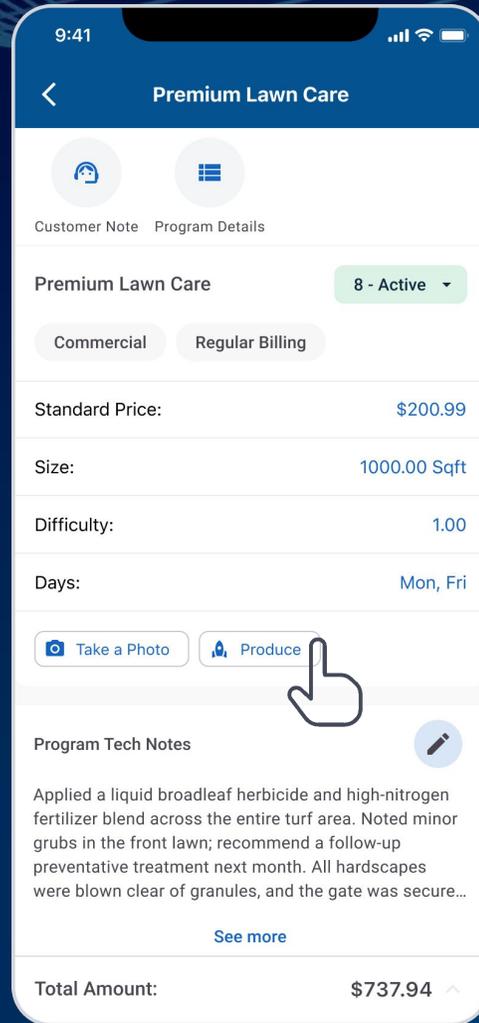
Service Search



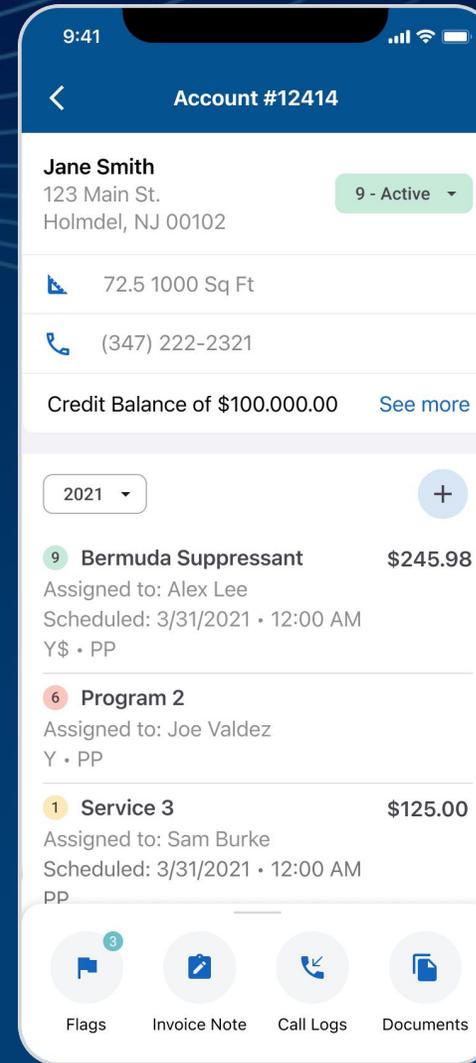
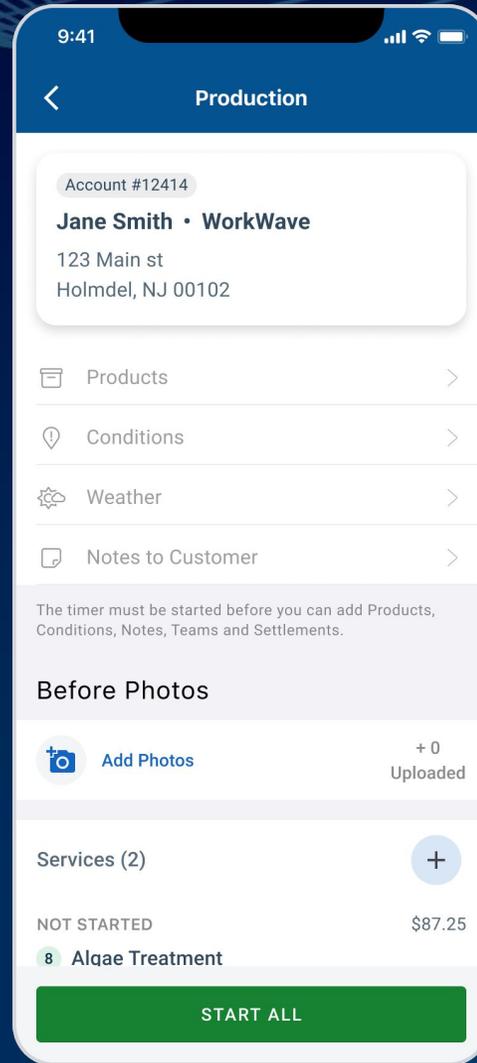
Daily Overview Report



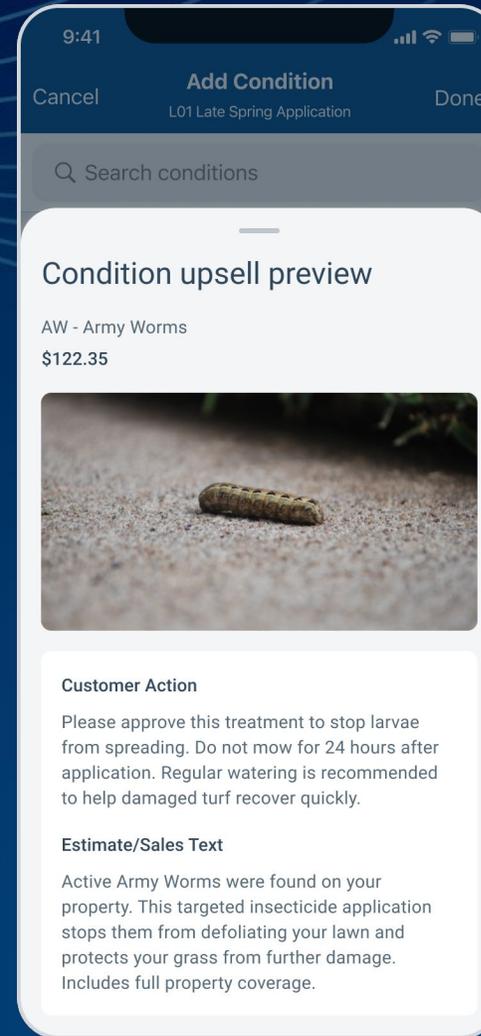
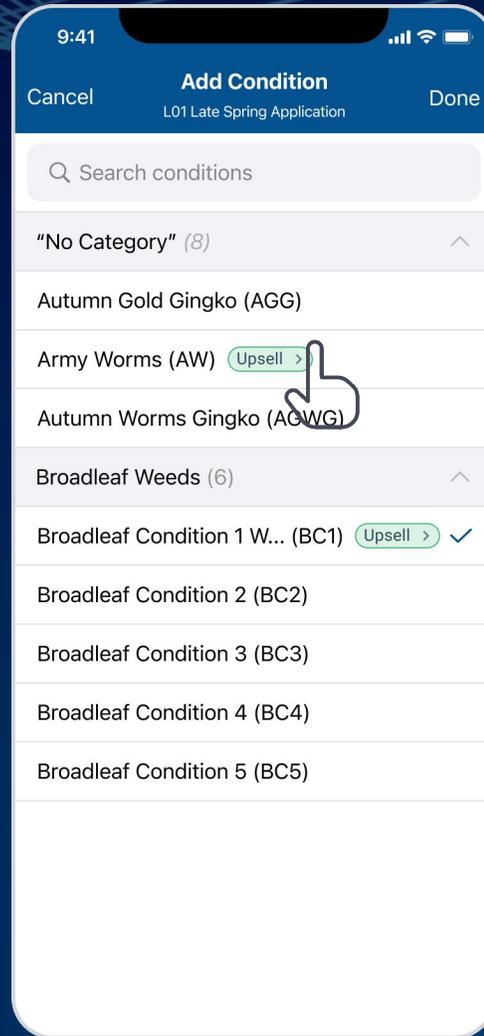
Produce a Job



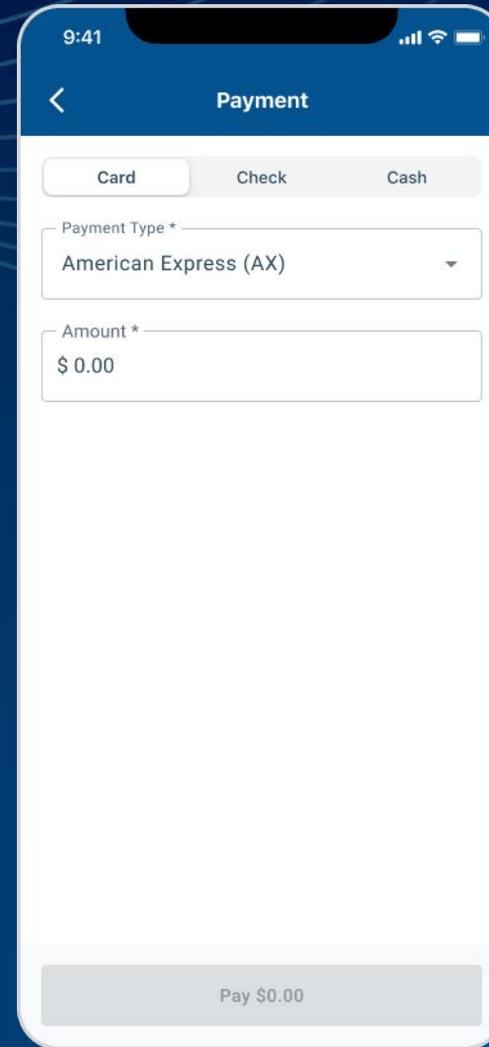
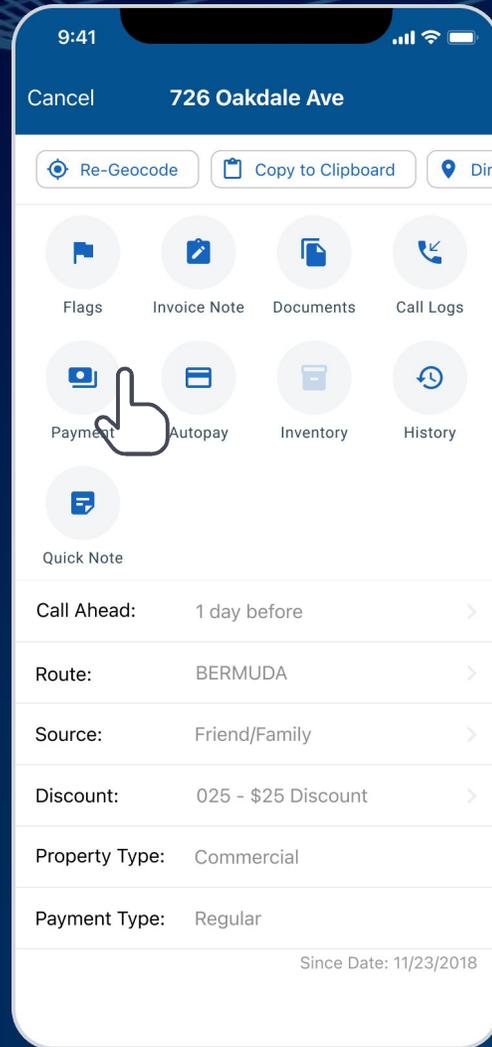
Selling in the Field



Upsell Enhancements



Payments



What's Coming

RoadMap



By the Mobile Live EOL - Legacy Print Capabilities



Printing on the back of invoice templates

- Upsell
- Invoice backer



Printing to thermal

- 4" Customer Service Record
- 4" Customer Service Record Short
- Standard Full Invoice



Standard Estimate

Tech Tracker: Transparency in Real-Time



Reduce Call Volume
Prevent “Where is my tech” calls



Safety & Trust
Know who is coming to the door



Realtime Tracking
See the GPS location on a map

9:41 English

Track your service

Order ID: 12345678890

Planned
Tomorrow, 10 Aug Eta 10:00am - 12:00pm

History

Service details

Name
John Doe

Address
123 Maple Street, Springfield, IL, USA

Email
john.doe@myemail.com

Phone number
(406) 555-0120

Your Technician

Bruce Miles
Ford Transit Connect • TX-7425

Hi, I'm Marco, a professional lawn care technician with over 5 years of experience keeping gardens and green spaces healthy and beautiful. I specialize in lawn maintenance, fertilization, and sustainable solutions to make your yard thrive all year round. Reliable, detail-oriented, and passionate about nature – I'm here to help your outdoor space look its best!

[Call](#) [Email](#)

Contact us

[Support phone number \(252\) 555-0126](#)

[Support email info@support.com](#)

Chip's Clip
Address line 1
Address line 2 (optional)
State, City, Zipcode

1-800-Company#
Email@Email.com

Track your service

Order ID: 12345678890

On the way
Eta 09:58am - 10:05am

History

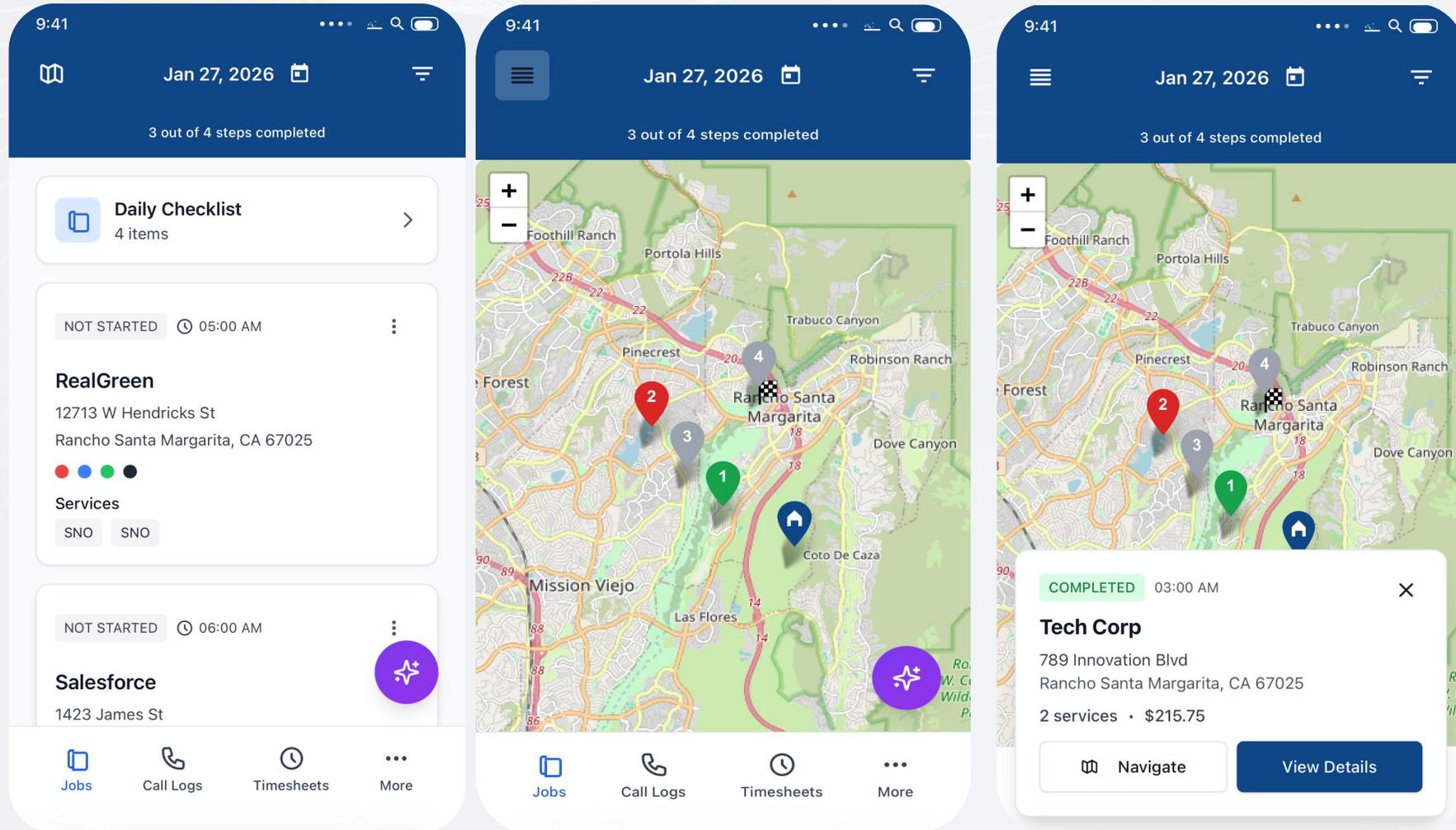
Service details

Name
John Doe

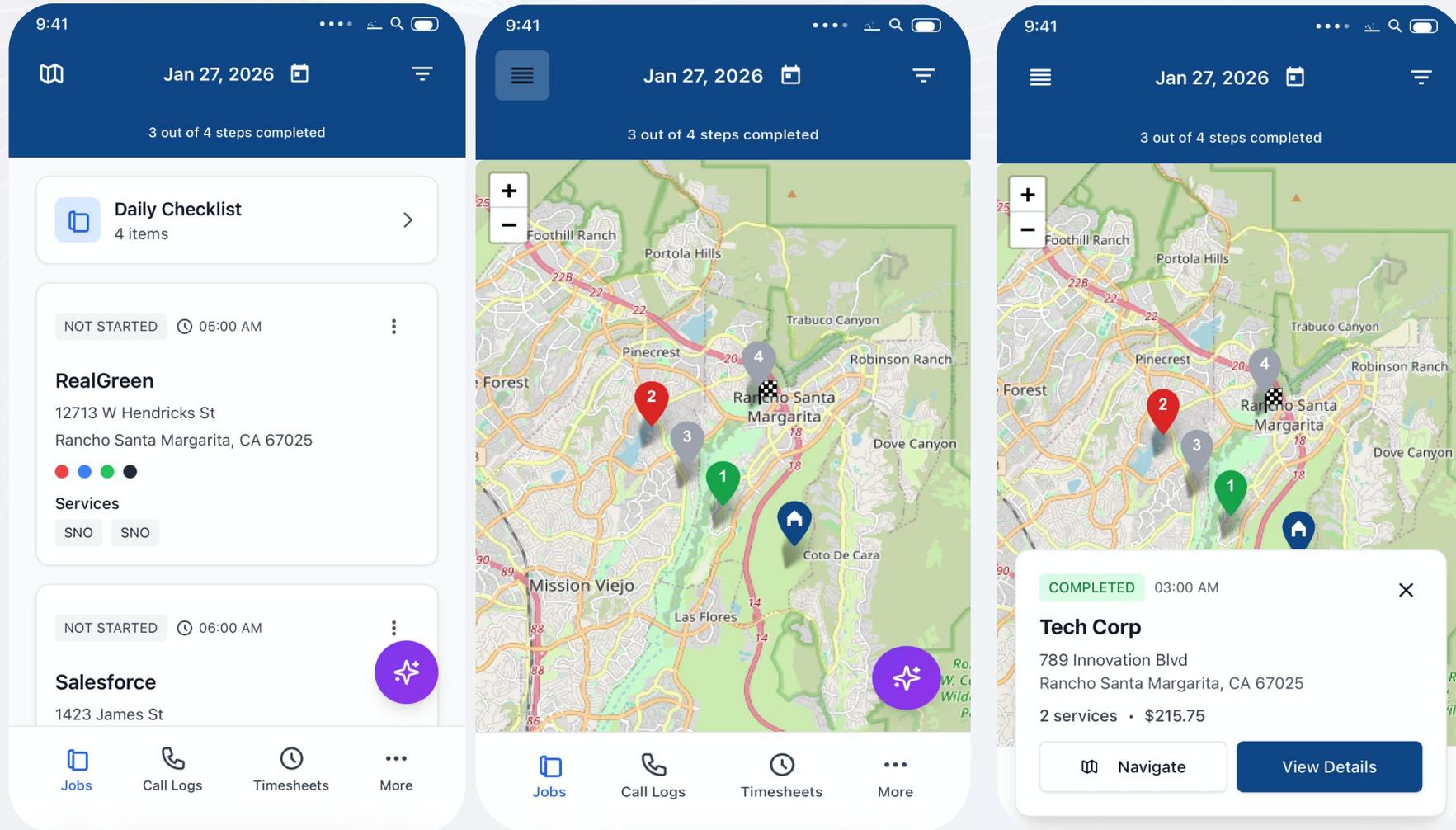
Address
123 Maple Street, Springfield, IL, USA

Email

Map View: Route Visualization



Map View: Route Visualization



Meet WAlve

Closing the Gap with WAIVE



The “Deep Dive” Fatigue:

Techs spending 10 minutes digging through history just to find 30 seconds of relevant info.



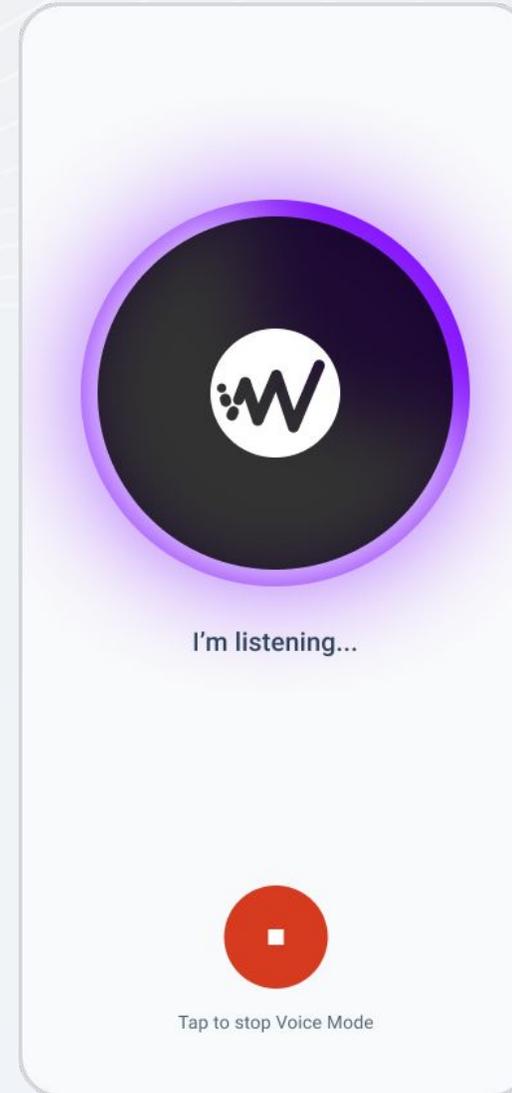
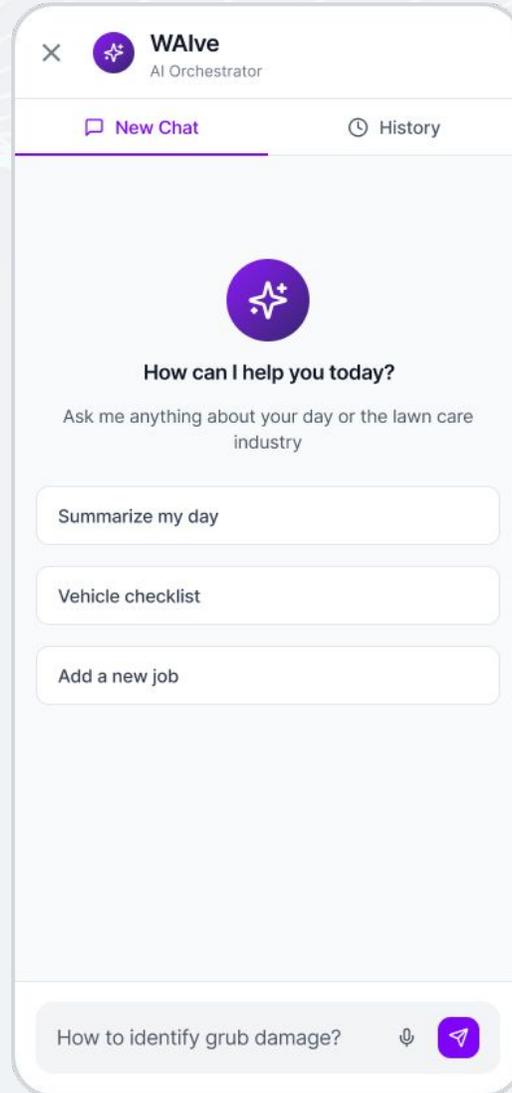
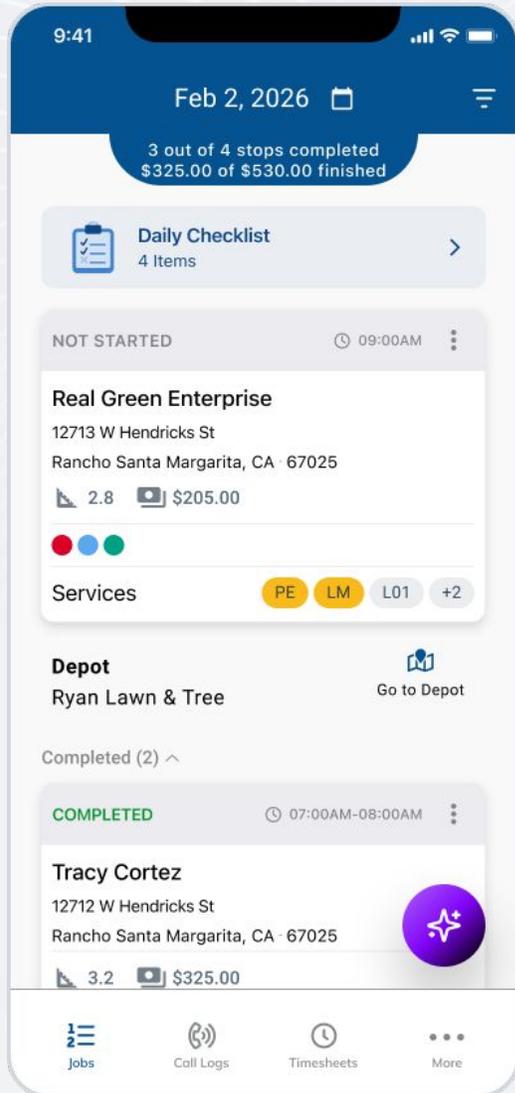
The Tap Trap:

Navigating complex menus, instead of focusing on the service.



The Distracted Tech:

When the device becomes the focus, the customer becomes the secondary priority.



Join the WorkWave Mobile Inner Circle



Scan to explore prototypes, provide feedback, & shape the future

Session Feedback

- Login to the Event Mobile App
- Add this session to your schedule
- Click Survey
- Give it a rating 1-5 stars



BEYOND SERVICE CUSTOMER CONFERENCE '26

February 1-4, 2026 • Dallas, TX

SCAN TO REGISTER NOW!

